



TextMyGov Announcement

The City of East Helena is thrilled to introduce TextMyGov, a convenient and smart text messaging service! This service will enable residents to effortlessly receive important notifications and easily find specific information by texting the city.

The City of East Helena will officially launch the new text messaging system to the public on November 13, 2024. Residents may receive a text message from **91896** from the City of East Helena initiating the service. You can choose to opt-out at any time by texting **STOP**.

If you don't receive the initial message, you can choose to opt-in by texting the keyword "**EASTHELENA**" to the number **91896**. After sending the initial keyword, you will be asked to reply "**YES**" to confirm opt-in. Residents may receive notifications about **events, road closures, water outages**, etc. For specific text alerts, text one of the following keywords to the number **91896**:

- EXAMPLE notifications: text **EVENTS, POTHOLE, PERMITS, or COURT** to **91896**

Also, starting soon, residents will be able to receive on-demand information 24/7 by texting 1-2 keywords to the City of East Helena's TextMyGov number, **406-430-3322**. You'll be able to get quick information about **city services, hours of operation, city code, and other** City of East Helena **information**.

The City of East Helena's use of this technology is another example of how our community enhances resident services by implementing 21st-century solutions. We're excited about this new way of communicating with residents and look forward to sharing important city notifications. Other governmental entities across the country are utilizing this system with great success. Stay informed, stay ahead.

Sincerely,

Amy Thorngren
City Clerk/Treasurer

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